Senior Care Reference Guide When an elderly or disabled person is in need-Please assess for appropriate care:

- Do they have the ability to make decisions for themselves? (ask questions & talk to family if possible) can they tell you date? President? their daily routine? what they had for breakfast/dinner? name of their doctor? medications that they take?
- 2. Can the elder care for themselves? bathe themselves? dress themselves? can they get to the toilet to use? prepare meals? pay their own bills? manage medication?
- 3. Obtain family information- name, phone number & relationship (even a neighbor is good)
- 4. Medical condition-& memory impairment or any mental health issues
- 5. Conditions of the home- electricity on? food in fridge/cabinet? running water? animal feces in home or excessive animals, hoarding?, insect infestation? black mold?, hole in roof or floor?,
- 6. Call in abuse hotline for any case where the person is unable to care for themselves, neglect (including self-neglect) or abuse exists (sexual, physical or exploitation)
- 7. Call law enforcement for any case of abuse including sexual, physical or exploitation.

<u>Important Phone Numbers (911 for Emergencies)</u>

Police Department Victim Advocates 369-7139 or 7134 Advocates can assist with memory program, workshops, service referrals, well-being requests & counseling.

Marion County Sheriff's Department 732-9111
Crisis Intervention Specialist or Advocate

Abuse Hotline 800-962-2873

Senior Services- can send case manager out to assess for services (voluntary only) 620-3515

Seniors Versus Crime- civil financial disputes at Paddock Mall Tues & Th 11am-3pm 873-6377

Care Patrol- free assistance finding independent, assisted & memory care living & in home care services 352-537-8766

Driver's License Office 368-8200 (request form reporting a person's mental/physical disability to drive safely)

Blessed Trinity Adult Day Care 671-2823

Elder Helpline 800-262-2243

Marion Transit 620-3071